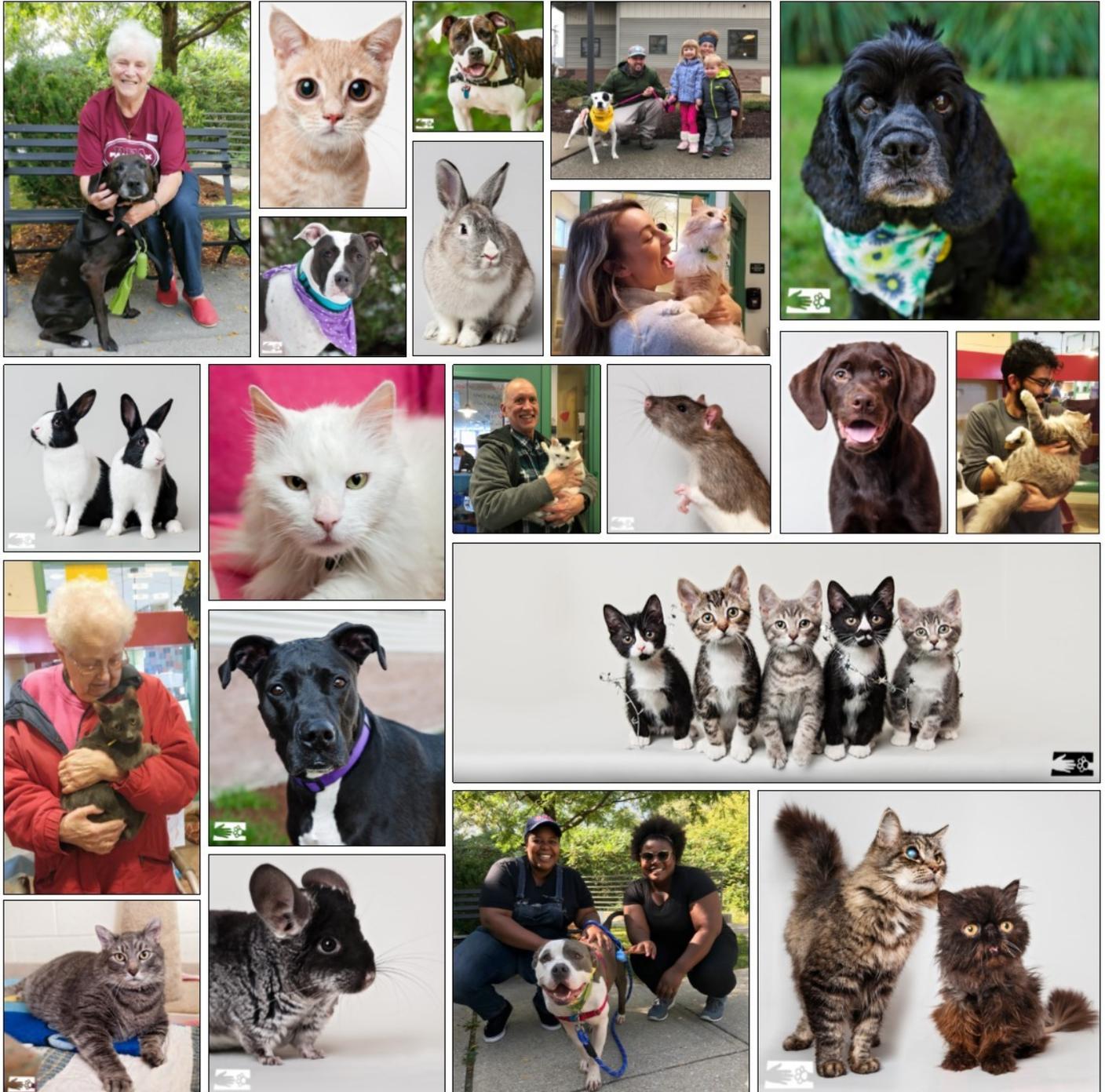


ANNUAL REPORT 2017



Celebrating 1057 adoptions in 2017!

ANNUAL REPORT 2017

HSCC MISSION



The mission of HSCC is to foster compassionate treatment of animals and to prevent animal suffering.

We do this through: sheltering homeless & unwanted pets; timely efforts to place each animal in a responsible & caring home; animal cruelty investigation; feral cat colony management (Trap/Neuter/Return); and humane education.

MESSAGE FROM THE BOARD CHAIR

How does one keep a 117 year old organization relevant, sustainable, and agile enough to thrive year after year? How does one stay current in the ever and quickly changing world of animal sheltering? Here is the winning formula: Your foundation must be a professional and nearly tireless staff, overlaid with more than 250 volunteers and foster homes, selflessly dedicating more than 14,000 hours of service. Reinforce this with a talented CEO/President plus a remarkable interim leader. Finally, wrap this with the generous support of community – business sponsors, adopters, and nearly 4,000 donors. This is how you maintain a remarkable organization which, year after year, saves hundreds of animals and reaches out to enhance and protect the human-animal bond.

To say that 2017 was quite a year does not do justice to the progress and the heartache experienced at HSCC. Our leader and friend, Nancy Cathcart, retired last fall after devoting four demanding years to this work. Much of the strength of our financials, our staff, our programs, and our current Board is truly a testament to Nancy's leadership and vision. Nancy's passing in January has been an unbearably sad and sudden loss not only for all of us at HSCC, but also for our entire community. Nancy was truly and rightfully beloved by so many.

I believe that Nancy is proud today to see her dreams for HSCC live on. Her vision is still the matrix we are building on. It may not be a revolution but surely a quiet evolution that is happening here. While we continue to find loving homes for over a thousand animals each year, our mission is accomplished every day in so many other ways. Our respect for the human-animal bond – that thing that is so enduring and immeasurable – drives us to find new ways to protect that bond and focus on surrender prevention so that animals can stay with their beloved humans when surrender used to be the only option. We are working tirelessly to find creative ways to keep pets from ever having to walk through our doors. And, thanks to you, we succeed every single day. Please read on through this report to see how, with your help, HSCC is a thriving and ever-changing, life-giving organization.



Susan McMillan, DVM

Board Chair

MESSAGE FROM OUR INTERIM PRESIDENT & CEO

Despite 2017 being a transitional year for HSCC, operationally it was one of our highest functioning years to date. With more adoptions on the books than recorded in the last 20 years (1057 to be exact!), over 350 transport animals responsibly saved from high volume shelters in the south, and more than 200 animals out of the shelter and into foster homes, 2017 was a year to celebrate! In addition to these operational achievements, two of our biggest fundraising events, The 2017 Walk for the Animals & 5K Doggie Fun Run, and Purrrses for Paws exceeded our fundraising goals! With the help of our tireless staff and Board of Directors, we were able to maintain a smooth transition through the end of 2017, all while keeping our expenses at goal!

Our end of the year financial numbers reflect a year of great transition and though we did not meet our overall 2017 budget goals, these numbers do reflect an incredible amount of commitment, hard work and programmatic achievements! Overall, HSCC's foundation is stronger than ever before. We will continue to seek new ways to support not only the pets in our community, but also the people, while working toward eliminating the deficit.

We could not have achieved all of these successes without the incredible guidance from our Board of Directors, amazing support from our staff and volunteers and our community's continued commitment to our mission. In the words of Nancy Cathcart, "We are deeply grateful" for the support of all those involved with HSCC.

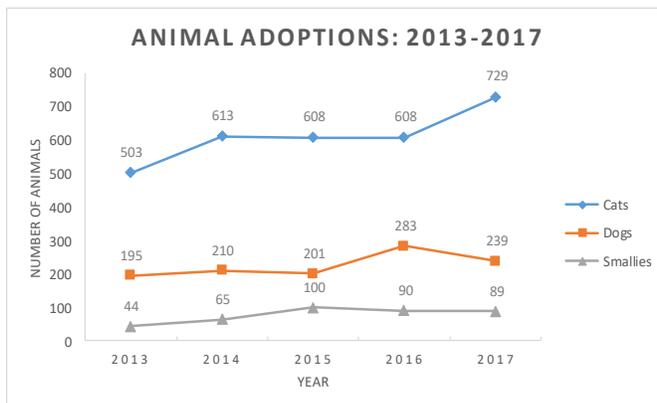
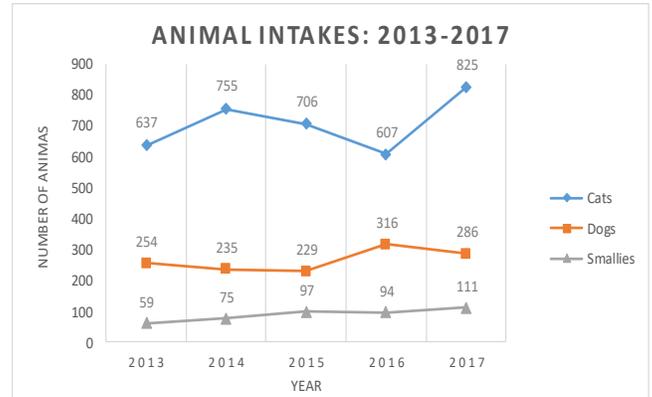


Jen Cypress

Interim President & CEO

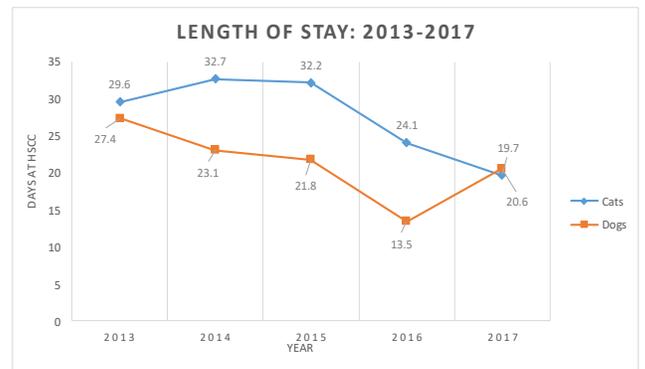
ANIMAL CARE FIVE YEAR SUMMARY

We are continuing to see a decreased demand from the local community to bring their animals to HSCC. In 2017 the intake numbers reflect animals coming to HSCC not only from Chittenden and Grand Isle Counties, but also a 6-month period of time that we extended our service to Franklin County Animal Rescue when they were temporarily closed. These intake numbers also reflect the continued acceleration of our transport program which brings highly adoptable animals to HSCC from high volume shelters in the south.



We continue to be grateful that our community sees us as the place to adopt their next best friend! Our adoption rates have soared in 2017 and we are proud to report that we have broken a new HSCC adoption record. In 2017 we had 1057 adoptions! This includes dogs, cats and smallies. (“Smallies” are what we refer to as small mammals such as rabbits, guinea pigs, hamsters, gerbils, chinchillas and ferrets.)

Along with increased adoptions, we have worked hard to decrease the length of stay of all our animals. In 2017, cats were adopted faster, decreasing their Average Length of Stay by nearly 20%. As for dogs, we have implemented a new behavior program for our canines who need a little extra training, which in turn, increased their Average Length of Stay. Historically, these dogs would not have been candidates for our adoption program. With this new behavior program, these dogs are given the opportunity to be placed in new homes with the training support they need to be successful.



**The trends for small animals are not included in this chart. This is because each species has varying lengths of stay and therefore lumping the data together does not reflect the overall trend.*

ANNUAL REPORT 2017

HSCC'S PROGRAMS AND SERVICES

- Adoption/Rehoming of Companion Animals
- Surrender Prevention Programs: Spay the Mom Program, Good Neighbor Program, Rainy Day Pet Fund
- Humane Education: Camp Paw Paw, Helyn Kerr Humane Education Series
- Humane Investigation
- Feral Cat Trap/ Neuter/ Return (TNR)
- Community Presentations
- Scooter Fund for special medical needs
- Ruffy Rescue Transport Fund
- Shelter Tours
- Volunteer Program
- Member of Vermont Humane Federation
- Dog Training Classes
- Barn Cat Program
- Foster Care Program
- Rabies Clinic



HSCC's 2017 Comparative Budget

	ACTUAL Year-to-Date Dec 17	BUDGET Year-to-Date Dec 17
OPERATING REVENUE		
Total 4000 · Adoptions	185,072.00	185,173.25
Total 4100 · Receiving	20,003.00	17,158.00
Total 4150 · Program Income	57,908.00	66,225.00
Total 4250 · Development Revenue	379,300.05	420,119.00
Total 4300 · Events	195,015.41	164,367.00
Total 4400 · Grants	10,755.55	50,000.00
Total 4450 · Resale	15,919.50	12,766.00
Total Cost of Goods Sold	1,270.60	1,449.53
OPERATING REVENUE	862,702.91	914,358.72
NON-OPERATING REVENUE		
Total 4270 · Restricted Contributions	107,824.92	53,000.00
Total 8000 · Investment Income	659,754.92	30,902.80
Total 8300 · Other Income	324.05	-
NON-OPERATING REVENUE	767,903.89	83,902.80
TOTAL REVENUE	1,630,606.80	998,261.52
OPERATING EXPENSES		
Total 6000 · Salaries/Benefits	672,511.49	653,887.00
Total 6050 · Staff Development	7,879.77	7,640.00
Total 6100 · Shelter	88,836.42	98,800.00
Total 6150 · Program Expenses	22,628.75	24,197.00
Total 6200 · Volunteer Appreciation	205.38	380.00
Total 6250 · Development	28,804.88	27,390.00
Total 6300 · Administration	46,226.67	42,372.00
Total 6350 · Buildings/Grounds	63,192.73	73,021.00
Total 6400 · Vehicle	2,021.45	3,300.00
Total 6450 · Professional Services	18,171.00	16,000.00
Total 6500 · Insurance	21,965.07	25,500.00
Total 6999 · Uncategorized Expenses	13.03	-
OPERATING EXPENSES	972,456.64	972,487.00
NON-OPERATING EXPENSES		
Total 6170 · Restricted Expenses	97,865.74	43,200.00
Total 6600 · Depreciation	72,518.49	71,564.73
NON-OPERATING EXPENSES	170,384.23	114,764.73
TOTAL EXPENSES	1,142,840.87	1,087,251.73
NET OPERATING PROFIT	(109,753.73)	(58,128.28)

VOLUNTEERS & STAFF TEAMING UP!

Having a small staff can be challenging, especially when we have a lot of animals to feed and kennels to clean! Our 200 volunteers are vital to the success of completing animal care each day. We have utilized our volunteers in many ways throughout the years and are always looking to improve the program to better help our staff and mission, while making our volunteers feel valued.

The redesigned volunteer program that was implemented almost two years ago has flourished into more than we could have hoped for! We have paired volunteers and staff to work together to help save time while also being more efficient and giving each animal the extra attention they need!

Integrating these dedicated volunteers and giving them more responsibility pays off. We are finding that the staff are able to carve out more time for animal enrichment, cleaning projects, intakes and adoptions while also improving overall staff and volunteer morale. These different tasks are far from glamorous but every towel folded, dish washed, animal fed, dog walked and litterbox changed is integral to HSCC's success and would not be possible without our volunteers.

We are always looking for volunteers so please visit our website to find out more information!



COMMUNITY EVENT HIGHLIGHTS

Helyn Kerr Humane Education Series

Each year HSCC hosts four Helyn Kerr Humane Education Series seminars. These are free for the public to enjoy and an opportunity to learn about a different animal subject. In 2017 we had a great variety of topics: The Case for Compassion: How Open Minds Save More Lives, Animal Cruelty, Dog Communication & Safety, and Ask the Shelter!

Our next Helyn Kerr Humane Education Series program will be in May on Pet First Aid (date TBD). Check our website for more information! Chittendenhumane.org



South Burlington Rotary Club Ugly Sweater Fun Run & Walk

On December 10th, 2017 we partnered with the South Burlington Rotary Club for the first annual Ugly Sweater Fun Run & Walk at Veteran's Memorial Park in South Burlington. Half of the proceeds from the event benefitted HSCC's Camp Paw Paw scholarship fund! We had a successful first year with 162 people in attendance wearing their ugliest holiday sweaters! There were ugly sweater contests, a 50/50 raffle, food and refreshments! What a blast!

The second annual Ugly Sweater Fun Run & Walk will be on December 9th, 2018!

23rd Annual Walk for the Animals and 5K Doggie Fun Run

June 2017 brought our 23rd anniversary of our Walk for the Animals and 5K Doggie Fun Run. It is a time when the community can celebrate their love of animals with a beautiful 5K run or a more casual one mile walk with their favorite canine pals. This is our largest and most significant fundraiser of the year and it takes our community's support to make this happen! Last year we were joined by more than 400 people and 100 dogs, and we raised nearly \$107,000! **We hope you will join us for our 24th Walk for the Animals and 5K Doggie Fun Run on June 10, 2018. We are excited to announce that this event will be located right down the street from us, at the Veteran's Memorial Park in South Burlington again this year!**



Rabies Clinic



In April 2017, we hosted our annual low-cost Rabies Clinic for the community. We were able to provide 86 rabies vaccinations at a reduced cost. A big thanks to Vet 2 Pet Mobile, our dedicated long-time partner, who each year donates time and resources for this service. **This year's clinic will be held on Saturday, May 12th, 1:00 - 3:00 pm at HSCC. No reservations are required!**

Voted Best Non-profit—Seven Daysies

For the fourth consecutive year, HSCC was voted Best Non-Profit in Vermont from the readers of Seven Days. We are so grateful for this resounding vote of confidence in our mission!



We Love Our Community!



We are so grateful to have such a giving community! There were so many amazing school and community groups in 2017 that showed their support by making monetary and/or itemized donations! As a small gesture of our gratitude we will offer these groups a tour of our shelter and show them how their donation will help the animals in our care. Education is a big part of our mission and we love educating these groups on the inner workings of shelter life and the different programs and services we offer.

Our canister program had another successful year in 2017! We have about 58 canisters spread across our community collecting change and the occasional dollar or two. We are surprised at how quickly it all adds up! In 2017 our community canister program brought in just over \$9,000. Every little bit helps!

ANNUAL REPORT 2017

HSCC: A PLACE OF REFUGE

2018 Board of Directors

Susan McMillan - Chair, Vet to Pet Mobile Veterinary Clinic

Nina Hurley - Vice Chair, Beecher Carlson

Jeanne Chenoweth - Treasurer, Consultant

Kathy Schirling - Secretary, People's United Bank

Barbara Cory - Dinse Knapp & McAndrew, retired

Whitney Durivage - Burlington Emergency & Veterinary Specialists

Julie Longfellow - North Country Federal Credit Union

Kim Kropf - Community Volunteer

Caroline Biddle-McKenzie - Community Volunteer

Lisa Quinlan - Lake Champlain Chamber of Commerce

Julie Richards - Julie Richards Photography & Spruce Mortgage

Garett Levin - Burlington Emergency & Veterinary Specialists

Sarah Judd - Vermont Studio Center

Kris Nelson - Citizen Cider

Sally Adams - Deputy State's Attorney

Thunder is a pup who came booming into our lives in August 2017 when his family could no longer care for him. In his previous home, Thunder had been demonstrating a love for food so intense that he was challenging to manage, especially around small children. He was quick and sneaky and could snatch a granola bar out of most hands in seconds, and teeth can hurt! In addition, his previous vet records showed that despite being fed an appropriate amount of food for his size and age, he was always ravenous and couldn't seem to gain weight. When Thunder arrived at the shelter, he was very thin and in poor body condition. Common food and treats quickly caused him an upset stomach with diarrhea and vomiting- he couldn't seem to keep anything down. Though Thunder wasn't feeling well from day one of his arrival at HSCC, we were quickly enamored with his sweet demeanor and his affection towards people. Thunder was so easy to love.



Thunder posing for his HSCC portrait by Mountain Dog Photography



Thunder with his new family on his adoption day!

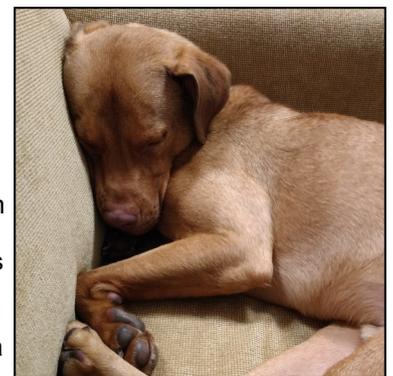
Thunder needed a two-part plan: medical intervention to get his gastrointestinal symptoms sorted out, and a behavior modification plan to work on his impulse control with food.

After extensive bloodwork, a number of medications to treat his initial symptoms, and a prescription diet for potential food allergies, we began to see progress. He put on plenty of weight and his symptoms finally resolved! On the behavior side, because Thunder was constantly hungry and food obsessed, we needed to work on his impulse control.

Through our Dog Behavior Program we were able to teach Thunder to make better choices when around food and he quickly learned that being on his best behavior would come with his favorite reward: food! After three long

months of medical treatment and behavioral work he was adopted to an incredible family who adores him!

We never know who will walk through our doors needing our help on any given day. We are here not only for the animals in our community, but for the people they are attached to. We welcome animals from Chittenden and Grande Isle Counties regardless of health or behavior history and provide all the resources within our reach to get them ready for adoption. We provide excellent and individualized care, as if they were our own pets. We then work to match them with a loving new family. This is why we are here. This is who we are.



Thunder relaxing in his new home



For kids who are wild about animals!



Camp Paw Paw is a great way to learn about animals while having fun!

Kids ages 5-12

Visit www.chittendenumane.org for more information!



HAPPY "TAILS"

HERSHEY

In December 2017 we received a call from one of our vet partners, VCA Brown Animal Hospital. A very sick 12 week old puppy had been brought in and was diagnosed with parvovirus. Parvo is a life threatening gastrointestinal virus that can cost thousands of dollars to treat and sadly, many puppies don't survive. Hershey's owners were not able to take on the cost of treatment, so HSCC took over her care to give this sweet little pup a chance to recover. Sweet Hershey was one tough cookie and made it through her supportive care treatment at VCA Brown with flying colors! Because Parvo is very contagious, our staff worked quickly to come up with a safe isolation and treatment plan that would keep Hershey and the other shelter animals safe until she was no longer at risk of transmitting the virus. Happily, Hershey made a full recovery from her illness and was VERY quickly adopted by a family who felt extremely lucky to have found her, and we felt so lucky to have played such a vital role in her success!



2018 Staff

Erin Alamed, *Director of Volunteer & Community Outreach*

Chelsea Beauregard Kiessling, *Small Animal Program Coordinator; Animal & Customer Care*

Ashley Benard, *Animal & Customer Care*

Renee Bornstein, *Finance and Administration Manager*

Marion Bourgault-Ramsay, *Customer Care*

Jen Cypress, *Interim President & CEO*

Cindy Davis, *Shelter Director*

McKenna Devoid, *Customer Care Assistant*

Christina Fukuda, *Animal & Customer Care*

Heather Klaff, *Medical Care Manager*

Devon Krusko, *Animal Care Manager*

Erin Laub, *Customer Care Manager*

Pam Levin, *DVM, Vet of Record*

Mike Miceli, *Building Maintenance*

JoAnn Nichols, *Humane Investigator & Educator, TNR Specialist*

Terry Pomerleau, *Development Manager*

Robyn Santor, *Dog Training Program Coordinator*

Triana Verdery, *Animal & Customer Care*

Lucy Weaver, *Contract Dog Trainer*



MOOSE



Moose originally made his way to HSCC in October 2017 through Animal Control after his owner passed away. It wasn't long before he became a staff favorite. When he arrived, he was fairly stressed in the shelter and wasn't eating. This is always concerning, but moreso in overweight cats like Moose because they can quickly develop Fatty Liver Disease. Fatty Liver Disease occurs when a cat doesn't receive enough nutrition (usually this is due to not eating consistently). The body moves fat from its reserves into the liver to be converted into energy. Cats' bodies are not designed to convert large amounts of fat this way so it can cause liver failure, which is life threatening. When Moose began eating again, we were thrilled and he was quickly adopted in

November! Unfortunately, once in his new home, he did develop Fatty Liver Disease after a few weeks. His committed adopters provided him with extensive veterinary care and saved his life with extreme intervention including having a feeding tube placed, weekly vet visits, and administering 8 medications a day! Sadly, Moose was not getting along with another cat in the home which added to his stress and was compounding his medical issues. He made his way back to HSCC where we continued his follow up treatment in a fantastic foster home! After a couple of weeks, his liver values normalized and we were able to remove his feeding tube. Moose was eventually adopted by another incredible family who is loving every minute with this big hunk of love!

MARK YOUR CALENDARS

HSCC Annual Meeting & Volunteer Celebration - March 30, 8:00 - 9:30 am at HSCC

Rabies Clinic - May 12, 1:00 - 3:00 pm at HSCC

Walk for the Animals & 5K Doggie Fun Run - June 10, 8:00 - 11:00 am at Veteran's Memorial Park, South Burlington

Helyn Kerr Humane Education Series - Pet First Aid (May 2018)

Camp Paw Paw - Week-long sessions catering to kids ages 5-12 from July 9 - August 17 at HSCC

Bark & Brew - Thursday nights: August 23 - September 13, 5:30-7:30 pm at HSCC

Check out our website for more details on all of our events!

Chittendenhumane.org



Humane
Society
of Chittenden County

Where Best Friends Meet

CAMP
PAW PAW

*For kids who are
wild about animals!*

Sessions from July 9-August 17

Ages 5-12

www.chittendenumane.org



Upcoming Events!

Walk for the Animals and 5K Doggie Fun Run



Sunday, June 10

Veteran's Memorial Park, South Burlington, VT



Bark & Brew

Thursday Nights at HSCC
August 23– September 13



www.chittendenumane.org